

### **APPENDIX - B**

# **Anchor Bay Packaging Corporation Supplier Quality Compliance Agreement**

## ANCHOR BAY PACKAGING CORPORATION

### **Supplier Requirements Manual**

Anchor Bay Packaging Corporation Supplier Quality Compliance Agreement

This agreement establishes guidelines for a joint commitment to Quality between Anchor Bay
Packaging Corporation and its suppliers.

#### Our quality commitment is stated as follows:

Anchor Bay Packaging Corporation's team is committed to a continuously improving management system that provides its customers with conforming packaging products and services.

To support this joint commitment, our suppliers agree that:

- 1. All products/services supplied by you conform fully to Anchor Bay Packaging Corporation's contractual requirements.
- 2. No material/item substitution, process revision, or deviation from specification will be made without Anchor Bay Packaging Corporation's written approval.
- 3. You are maintaining a documented quality management system and will allow Anchor Bay Packaging Corporation to conduct on-site audits of your system, if requested by Anchor Bay Packaging Corporation to do so.
- 4. Deliveries of your products will be made on time per the Purchase Order schedule.
- 5. You will maintain the flexibility to adjust your delivery schedules as Anchor Bay Packaging Corporation requires within our contractual agreement.
- 6. Competitive pricing will be maintained throughout the full term of the Purchase Order.
- 7. You will promptly notify Anchor Bay Packaging Corporation of any changes in your business environment that could possibly affect your ability to perform as previously agreed.
- 8. You will be responsive to Anchor Bay Packaging Corporation's requests for corrective action.

To support this partnership, Anchor Bay Packaging Corporation agrees to provide:

- 1. All documentation necessary for a clear, common understanding of quality requirements.
- 2. A prompt response to any questions you have while performing work on Anchor Bay Packaging Corporation Purchase Orders.
- 3. A mechanism for resolving quality disputes as they may arise.

<b>Anchor Bay Packaging Corporation's</b>	Supplier's
Ship Hill	
Customer Service / Purchasing Manager	President, Chief Operating Officer or General Manager
Dhane Reisner	
Director of Quality Assurance	<b>Corporate Customer Service Manager</b>
	Corporate Quality Assurance Manager